

If you received a **notice from TxDPS stating that your driver's license will be suspended in January because you did not complete your DWI class**, please know this may be the result of a DPS data-migration error
—not a problem with your compliance.

DPS has recently experienced system issues that caused automatic suspension letters to be sent to people who completed their DWI classes 10–15 years ago. In many cases, the system is simply missing the link between the offense and the completed class.

What to do:

1. Call DPS at **512-424-2600**.
2. Enter your **driver's license number** when prompted.
3. Navigate through the automated system to the **Enforcement & Revocation** menu.
4. When you reach that point, say **“speak to a representative”** (this option does not appear on the menu).

Hold times may be **30–60 minutes**. Once connected, ask the representative to review your records and determine whether the migration issue has been resolved for your case. In most instances, DPS has been able to locate the necessary documentation and clear the revocation.

You may request a case number for confirmation.
Your driving record should update once the notice has been lifted.